HP Engage One W Serial USB Thermal Printer (3GS19AA)
Active as of 9/04/2018

Overview

Redefine your perception of retail printing with the HP Engage One Serial USB Thermal Printer, an eye-catching, compact, cubist printer designed to dazzle alongside your HP Engage One at the point of sale.

Keep your customers moving

Print quickly with 114 mm per second print speed and 8 MB of integrated memory. Add your logo, special offers or coupons to receipts with 203 DPI and fonts that include Unicode, Arabic, and Asian.

Flexible connectivity

Connect to your retail system with an optional USB, PUSB or Serial cable kit (sold separately), and drive up to two optional cash drawers through connections on the printer.

Retail ready

Place the ultra-compact printer where you need it with the assurance that it can withstand the everyday wear and tear of retail environments.

Supported by HP

Rest easy that your IT investment is supported by a three-year standard limited warranty.

Specifications

Compatible Operating Systems
Windows® 10 IoT Enterprise for Retail (64-bit), Windows® 10 Pro (64-bit), Red Hat® CentOS 6 and 7 (32-bit and 64 bit), Suse Linux® Enterprise POS 11 and 12 (32-bit and 64-bit), Ubuntu 14.04 LTS (32-bit and 64-bit).

Minimum dimensions (W x D x H)
111.8 X 131.6 X 103 mm

Weight
0.79 kg

What's in the box
HP Engage One Serial Thermal Printer
Starter paper roll

Warranty
3 Year Limited Warranty (Return to HP/Dealer - Standard Bench Repair & Phone-in Assistance)

Detailed Specifications

Compatibility
Compatible with the HP Engage One All-In-One System.

Compatible Operating Systems
Windows® 10 IoT Enterprise for Retail (64-bit), Windows® 10 Pro (64-bit), Red Hat® CentOS 6 and 7 (32-bitand 64 bit), Suse Linux® Enterprise POS 11 and 12 (32-bit and 64-bit), Ubuntu 14.04 LTS (32-bit and 64-bit).

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Publication photos/HP ElitePOS Serial USB Thermal Printer_detail_main.JPG

Datasheet photo 2
Publication photos/Winterfell_rear_printer.jpg

Datasheet photo 3
Publication photos/Winterfell_front_printer.jpg

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Minimum dimensions (W x D x H)
111.8 X 131.6 X 103 mm

Minimum dimensions (W x D x H)
4.4 X 5.2 X 4.06 in

Product long name specifications
HP ElitePOS W Serial USB Thermal Printer

Technical notes
Print Method: Direct Thermal; Printing Speed: 114mm/sec (33.75 LPS); Resolution: 203 DPI; Flash Memory: 8 MB; RAM: 8 MB; Paper Roll Size: 3.1 in. X 3.26 in; Receipt Columns: 44/56; Color: Ebony black or ceramic white; Interface: RS232, USB 2.0, RJ12; External Power Supply: 48 w; Operating Voltage: 24 V; Drivers: Windows, OPOS, JPOS; Cable kits sold separately: 1RM02AA HP Engage One Printer USB + Power Adapter, 1RM03AA HP Engage One Printer Serial + Power Adapter, BM477AA HP Engage One Printer PUSB Y Cable, 1RM05AA HP Engage One Serial + PUSB Power only

UNSPSC code
43212112

Warranty
3 Year Limited Warranty (Return to HP/Dealer - Standard Bench Repair & Phone-in Assistance)

Weight
0.79 kg

Weight
1.75 lb

What's in the box
HP Engage One Serial Thermal Printer; Starter paper roll